

How can we improve?

Name _____
USC ID _____
Payroll # _____
Email _____

Please take a moment to help us improve your experience at USC Transportation. When you're done, please drop the cancellation form with the customer service representative.

Transit Pass Cancellation/Survey Form

What type of transit pass will you cancel?

- 30-Day Metro Pass
- Annual Tap
- LADOT/Commuter Express
- Metrolink

Reason to cancel your transit pass?

- Takes too much time
- Costs too much
- Security
- Uncomfortable Environment
- Other:

How would you rate the staff?

- Friendly and helpful
- Average
- Varies on each visit
- Poor service

Additional Comments

Signature _____

Date _____

Thank you for your participation!