



Service changes arriving on February 20.

Check for updates on your bus or train schedule by using the <u>My Bus tool</u>. We recommend using the <u>Transit app</u> — Metro's official app — to plan your trips. Download the app here.

Like many organizations across the country, Metro has been facing staff shortages since the onset of the COVID-19 pandemic in March 2020. Due to these staff shortages, Metro is making temporary service adjustments on Sunday, February 20, to most bus and all rail lines to provide our riders with more reliable and predictable service. Service levels will be slightly adjusted to significantly reduce missed service and create shorter wait times and more room on each bus for our customers.

Most bus lines will have service adjustments and will be scheduled to run on average 5-10 minutes less frequently throughout the day and evening. Our busiest bus lines will still run every 5-15 minutes on weekdays. No bus line will run less than every 60 minutes. There are no changes in route alignments.

For Metro rail B/D Lines during weekday peak hours, trains will run every 15 minutes instead of every 10 minutes. Off-peak and on weekend days, trains will run every 15 minutes instead of every 12 minutes. Evening service will remain every 20 minutes.

The A, C, E and L light rail lines will run every 10 minutes during peak hours weekdays instead of every 8 minutes. Midday and weekend light rail service will remain every 12 minutes, and 20-minute evening service.

Metro will continue to work hard to restore higher service levels as quickly as possible in 2022. We appreciate your patience and thank you for riding Metro.

Riding Tips:

A mask is still required to board and ride Metro buses and trains in accordance with federal law. To learn how to ride safely on Metro <u>click here</u>.

Fare collection resumed on January 10, 2022. Be sure to carry exact change or have your TAP card loaded with fare and tap each time you board.