## Fall 2024 EV FAQs:

#### Why is the program changing?

The EV program has become a victim of its own success; we now have thousands of participants, and cannot successfully manage our inventory if we do not know where they are going to be parking on any given day. We are therefore eliminating the EV permit as an option, and requiring EV owners to purchase a normal permit where they want to park when not actively charging, just like everyone else does.

### So, you no longer offer EV permits at the lower rate?

That specific *product* is no longer being offered; EV owners can/should go online and purchase whatever normal permit they want through our portal, and then contact us via email at <a href="mailto:usc.transportation@usc.edu">usc.transportation@usc.edu</a> to provide proof of EV ownership/arrange for a lower permit price. Please include your ten-digit USCID on all communications.

#### Can I still park wherever I want?

No; the specific point of making this program change is to require EV owners to make a decision regarding where they want to primarily park, just like everyone else purchasing a permit from USC Transportation. The benefit of an EV owner receiving a lower permit price remains unchanged.

#### I already renewed my EV permit for Fall 2024, do I still fall under the old rules?

No. All EV permit holders will be contacted via their @usc.edu email address (or their address on file) and asked to choose a location where they will be located in Fall.

#### What if the location I want is not available in the portal?

As with every other prospective permit holder at USC, if the location you want is not listed in your options online, that location is sold out or otherwise unavailable. Please choose from the list of available options.

# What if the EV chargers at the location I choose aren't available/working/it doesn't have any? How will I charge then?

As always, our entire publically-available EV charging station inventory is available to anyone displaying **any** USC Transportation parking permit. The permit that you purchase online is where you need to relocate your vehicle when you are **DONE** charging. EV charging station maps are available online here: <a href="https://transnet.usc.edu/index.php/ev-charging/">https://transnet.usc.edu/index.php/ev-charging/</a>

#### I still have questions...

Please email us at <u>usc.transportation@usc.edu</u>, we're happy to help.