Security Perimeter FAQ

USC's Campus Entry Guidelines

Fall 2024

USC students, faculty, staff, and all other visitors to the USC University Park Campus (UPC) can easily and quickly access the campus this fall. Please see below for more information about this process. Questions can be directed to <u>campusaccess@usc.edu</u> or via phone: 213-740-1027.

Effective August 15, 2024

Parking at UPC

Where can I park?

All of our parking structures on campus are open.

Please note: The McClintock gate will be open only to drivers with USC IDs or approved vendors from Monday through Friday. Based on feedback from our community, we made this change to ease congestion there. Pedestrians, including guests, can check-in at the McClintock gate. On weekends, the McClintock entrance will be open to all visitors and the campus community.

Entering Campus

How do I enter the University Park Campus?

All of our pedestrian gates are open. Students, staff and faculty with USC ID cards can enter through fast lanes at any of our gates. All gates are open weekdays from 6 am. to 8 p.m. The McClintock and McCarthy gates will remain open 24 hours a day, seven days a week, for students, faculty or staff with ID.

Will my bag be checked?

We are not planning on bag checks currently, but we reserve the right to inspect bags upon request.

Students, Staff and Faculty

What identification do I need to access campus?

If you are a student, faculty member or staff member, you need your USC ID card. You can tap your card at any of the fast lanes for quick entry. For anyone who joined USC prior to June 2020, you will receive information from USCard Services on how to upgrade to a new card with tap technology. In the meantime, you can swipe your card at the fast lanes at the check-in gate.

What happens if I don't have my USC ID card?

Staff at our campus welcome services tents near the gates will be able to assist you.

If you've lost your USC ID, you can visit <u>USCard Services</u> online and submit information to obtain a new one.

My USC ID card isn't working — what do I do?

It depends on what issue you're experiencing:

- In University Housing, see the <u>housing customer service center</u> for your building.
- In non-housing buildings, see the building's facility manager.
- At USC Fitness Centers, see <u>Recreational Sports</u>.
- For all other card problems, email <u>uscard@usc.edu</u> or call (213) 740-8709.
- After business hours, call the Department of Public Safety at (213) 740-6000.
- If your card does not work anywhere, please check in with USCard Services to get a new card.

<u>Guests</u>

Can USC students, faculty or staff invite guests to campus?

Yes. The process is fast and simple: go to: Visitor page – and fill out the requested information and your guest will receive an email with a QR code for entry.

I am not a USC student, staff or faculty member but I want to go to the USC Bookstore, Fisher Museum, etc. Can I still come to campus?

Yes. If you do not have a guest registration QR code, you may check in with our campus welcome services staff at the tents near the entrances of campus. **Please have a government-issued ID with your photo** to show our staff.

When you RSVP for an event on campus, you should receive a QR code from the event organizers that will enable you easy access to campus. If you are unsure if you have a QR code, please contact the event organizer directly. If you are unable to locate your QR code when trying to access, please visit the campus welcome services tent (this many delay your entrance to campus).

Why do I need to show identification?

Our new practices are intended to ensure that we provide a welcoming and safe environment.

I graduated from USC and am a member of the USC Alumni Association. I would like to visit campus. Do I need to be a registered guest?

Alumni are welcome to visit. Please follow the instructions at this <u>alumni guest registration</u> web page to obtain your QR code.

Appointments

I'm going to a medical or dental appointment at UPC — how do I access campus?

Please show our campus welcome services representatives your appointment confirmation.

HOURS

What time does campus open and when does it close?

Campus is open during regular business hours every day from 6 a.m. to 8 p.m. Two gates – McClintock and McCarthy -- will be open for USC students, faculty and staff for 24 hours a day.

What are the hours of the campus welcome services tents?

The tents will be open weekdays during regular business hours, from 6 a.m. to 8 p.m.

Will this impact access to the USC Village?

No, there are no changes at the USC Village. These changes for check-in are only for entering campus.