

ALL ABOUT THE TRANSIT SUBSIDY 3 FREE PARKING PASSES

WHAT ARE THEY?

Three free daily parking passes per month, awarded as a benefit to active Transit Program participants (see below), that can be redeemed any time during the calendar month, including USC home football game days!



WHERE CAN THEY BE USED?

At University Park Campus (UPC), passes are only valid in the USC Shrine, Figueroa, and Grand parking structures. At Health Sciences Campus (HSC), they are only valid in the Valley Parking Lot and Lot 71. They are not valid anywhere else.

HOW DO YOU REDEEM ONE?

If you have been awarded the passes for the month, they will appear in your AIMS account online (<https://usc.aimsparking.com>), right below your name on the main page. Click on the “Details” button on the right, then “Redeem use of permit pack”, then add (or click on) a vehicle in your account and confirm, and select a redemption date and confirm.

WHO IS ELIGIBLE FOR THE BENEFIT?

The benefit is awarded monthly to ACTIVE Transit Program participants; if you took the bus to work a few times during the pandemic and never since, you are not an active program participant. “Activity” is based on **when you are charged or reimbursed for your public transit through USC Payroll**. Each program is different:

- **LA Metro E-Pass** participants: If you were **enrolled in the program in January**, you would be **charged through USC Payroll in January**, and would be **awarded the 3 free passes in January**.
- **LADOT, Seniors, and Metrolink** participants: If you **loaded or activated your pass in early January**, you would be **charged through USC Payroll in late January**, and would be **awarded the 3 free passes in February**.
- **Receipts program** participants: If you **paid out of pocket for public transit use in January**, you would submit receipts to us and be **reimbursed through USC Payroll in late February**, and would be **awarded the 3 free passes in March**.

WHY DIDN'T I RECEIVE THE BENEFIT THIS MONTH?

See the “WHO” section above this one – if you are an intermittent transit user and didn’t activate your pass or submit receipts recently, the effects may only be felt a month or two later as far as this benefit is concerned. We also may have made a mistake – it happens! We’re happy to check it out for you.

If you think you should have them, but don’t, or have any other questions about this benefit, please email us at tsubsidy@usc.edu. Please be sure to include your ten-digit USCID on any communications with us.